



Original thinking... applied

Quality Policy

2021 - 2026





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Quality Policy

Fera is a national and international centre of excellence for interdisciplinary investigation and problem solving across plant and bee health, crop protection, sustainable agriculture, food and feed quality and chemical safety in the environment.

We create and deliver integrated, innovative and expert research services and products for our partners in crop protection, chemical and animal health companies, as well as food producers and growers, manufacturers, distributors and retailers. We also support and work closely with governments, academia and leading research organisations.

We are a caring and responsible company committed to making the world a better, healthier and safer place. Fera's approach to quality demonstrates our commitment to the highest standards in order to meet the requirements of the highly regulated international scientific business world. We achieve this by:

- Having a management team committed to showing leadership, bearing responsibility to ensure standards are met and for creating, implementing and maintaining the Quality Management System.
- Continually improve the effectiveness and implementation of the QMS
- Complying with the relevant regulations and standards including GLP; ISO 9001:2015; ISO 17025:2017; ISO 17043:2010; International Seed Testing Association (ISTA)
- Having clear quality objectives, providing a fundamental basis for all our processes and activities
- Ensuring that Fera personnel are aware of, and have a clear understanding of their responsibility to comply with the management system and its processes as well as regulatory requirements
- Driving continual improvement and innovation based upon efficient business processes, validated methods, well-defined measurements, best practices, and customer surveys
- Maintaining the quality management system through a process of continual improvement supported by annual reviews and audits
- Working continuously to strengthen our industry relationships, working closely to develop new and far reaching products and services and conducting research that will drive innovative products and solutions across the agri-food industry
- Continuing to apply original thinking to develop new products and services that make our customers and us successful

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